

Part A

Standard information form for package travel contracts where the use of hyperlinks is possible

The combination of travel services offered to you is a package within the meaning of Directive (EU) 2015/2302.

Therefore, you will benefit from all EU rights applying to packages. Company ostsee resort damp GmbH, Seeuferweg 10, 24351 Ostseebad Damp will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, company ostsee resort damp GmbH has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent.

More information on key rights under Directive (EU) 2015/2302 [informations for traveller rights](#) (german)

Following the hyperlink the traveller will receive the following information:

Key rights under Directive (EU) 2015/2302

Travellers will receive all essential information about the package before concluding the package travel contract.

There is always at least one trader who is liable for the proper performance of all the travel services included in the contract

Travellers are given an emergency telephone number or details of a contact point where they can get in touch with the organiser or the travel agent.

Travellers may transfer the package to another person, on reasonable notice and possibly subject to additional costs.

The price of the package may only be increased if specific costs rise (for instance, fuel prices) and if expressly provided for in the contract, and in any event not later than 20 days before the start of the package. If the price increase exceeds 8 % of the price of the package, the traveller may terminate the contract. If the organiser reserves the right to a price increase, the traveller has a right to a price reduction if there is a decrease in the relevant costs.

Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the package, other than the price, are changed significantly. If before the start of the package the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate.

Travellers may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the package.

Additionally, travellers may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.

If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem.

Travellers are also entitled to a price reduction and/or compensation for damages where the travel services are not performed or are improperly performed.

The organiser has to provide assistance if the traveller is in difficulty. –If the organiser or, in some Member States, the retailer becomes insolvent, payments will be refunded. If the organiser or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured. **ostsee resort damp GmbH** has taken out insolvency protection with R+V Allgemeine Versicherung AG. Travellers may contact this entity or, where applicable, the competent authority (contact details, including name, geographical address, email and telephone number) if services are denied because of **ostsee resort damp GmbH** insolvency.

Sicherungsschein für Pauschalreisen

gemäß § 651r des Bürgerlichen Gesetzbuchs

Versicherungsschein-Nr.: 402 90 101028674

Dieser Sicherungsschein gilt für den Buchenden und alle Reisetilnehmer.

Der Sicherungsschein gilt nur für Pauschalreisen, die bis zum 01.10.2021 (einschließlich) gebucht wurden; Antritt oder Beendigung der Reise haben dagegen keine Bedeutung für seine Gültigkeit.

Dem Reisenden steht im Fall der Insolvenz der / des
ostsee resort damp GmbH
Seeuferweg 10
24351 Damp

gegenüber dem unten angegebenen Kundengeldabsicherer unter den gesetzlichen Voraussetzungen ein unmittelbarer Anspruch im Sinne des § 651r Absatz 4 des Bürgerlichen Gesetzbuchs zu.

Die Haftung des Kundengeldabsicherers ist begrenzt. Er haftet für alle durch ihn in einem Geschäftsjahr insgesamt zu erstattenden Beträge nur bis zu einem Betrag von 110 Mio. Euro. Sollte diese Summe nicht für alle Reisenden ausreichen, so verringert sich der Erstattungsbetrag in dem Verhältnis, in dem ihr Gesamtbetrag zum Höchstbetrag steht.

Bei **Rückfragen** wenden Sie sich bitte an:
R+V Allgemeine Versicherung AG
Raiffeisenplatz 1
65189 Wiesbaden
Telefon: +49 611 533-5859
Telefax: +49 611 533-4500

Ihr **Kundengeldabsicherer**:
R+V Allgemeine Versicherung AG
Raiffeisenplatz 1
65189 Wiesbaden
www.ruv.de

R+V Allgemeine Versicherung AG



Dr. Edgar Martin



Julia Merkel

Bitte beachten Sie:

Ein Sicherungsschein ist **keine** Reiserücktrittsversicherung!